



WARRANTY INFORMATION

This warranty is extended only to the original purchaser/user of our products. This warranty gives you specific legal rights and you may also have other legal rights. RGK warrants the RGK frame to be free from defects in materials and workmanship for a lifetime of the original purchaser from the date of purchase. All component parts including, but not limited to camber tubes, castor forks, armrests and upholstery are warranted against defects in materials and workmanship for a period of one year from the original invoice date except push handle grips, foam parts, plasticsol coated parts, bushings, bearings and tires/tubes. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced, at RGK's option. This warranty does not include any labor or shipping charges incurred in replacement, part installation or repair of any such product. RGK's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

For warranty service, please contact the dealer from whom you purchased your RGK product. In the event you do not receive satisfactory warranty service, please write directly to RGK at the address on the back cover. Provide the dealer's name, address and the date of purchase, indicate nature of the defect and, if the product is serialized, indicate the serial number. Do not return products to our factory without our prior consent. Limitations and Exclusions: The foregoing warranty shall not apply to serial numbered products if the serial number has been removed or defaced, products subjected to negligence, accident, improper operation, maintenance or storage, commercial or institutional use, products modified without RGK's express written consent (including, but not limited to, modification through the use of unauthorized parts or attachments; products damaged by reason of repairs made to any component without the specific consent of RGK, or to a product damaged by circumstances beyond RGK's control, and such evaluation will be solely determined by RGK. The warranty shall not apply to problems arising from normal wear or failure to adhere to the following instructions.

The foregoing warranty is exclusive and in lieu of all other expresses and warranties. Implied warranties, if any, including the implied warranties of the merchantability and fitness for a particular purpose, shall not extend beyond the duration of the expressed warranty provided herein and the remedy for violations of any implied warranty shall be limited to repair or replacement of the defective product pursuant to the terms contained herein. RGK shall not be liable for any consequential or incidental damages whatsoever.

Please contact info@rgklife.com if you have any further concerns or questions with respect to warranty.

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